



Repairing Premiere Pro Installations

It is very easy to inadvertently install Premiere 6.5 plug-ins into Premiere Pro, which will cause Premiere Pro to not function correctly. Simply installing the Premiere Pro plug-in over the 6.5 plug-in will not fix this problem.

This problem can be overcome simply by following these instructions, in the event that you are having problems with a Premiere Pro installation. If you have trouble with these procedures please contact your local support office by email or phone.

Not sure if your installation is bad? Here are some common symptoms that cause or indicate bad installations of Premiere Pro. The below examples do not include all possible scenarios; they are just some of the most common identifiers.

> Installing the DVStorm2 (not DVStorm2 Pro) green CD set after Premiere Pro is installed - this will cause the Premiere 6.5 plug-ins included on the CD to install improperly into Premiere Pro

> Installing Premiere 6.5 after Premiere Pro. This may cause the Premiere Pro plug-ins to inappropriately be installed into 6.5

> Do you have a file export option for Canopus MPEG Softencoder? The software MPEG encoder is not supported under Premiere Pro and if you see this option, you have a plug-in conflict

So how do you fix Premiere Pro?

1. Go to C:\Program Files\Adobe\Premiere 6.5\Plug-ins
2. Change the view type to details view.
3. On the top bar click View -> Choose details...
4. Put a check in the Company box. Click OK .
5. You will now see the Company column added to the details view. Left click on the company bar. This will alphabetize the plug-ins by company manufacturer.
6. Scroll down until you find the Canopus plug-ins.
7. Delete the following plug-in files.
 - > cm-cmsenc.prm
 - > cm-mvr.prm
 - > cm-Canopus DV Avi Compiler.prm
 - > fl-Canopus Audio Filter.prm
 - > fl-Canopus Titlemotion Filter.prm
 - > fl-Canopus Video Filter.prm
 - > fx-Canopus Chromakey.prm
 - > fx-Canopus Luminancekey.prm
 - > fx-Canopus Picture in Picture.prm
 - > fx-Canopus Transition.prm
 - > pm-Canopus Realtime DV.prm
 - > rm-DVstorm.prm**
 - > X-DVstorm.prm**

** These files will reflect the specific type of Canopus Realtime card installed.

The next step is to remove the old plug-in and driver software to prepare for the new software:

8. Go to Add/Remove Programs from Control Panel.
9. Uninstall the Canopus Premiere Pro Plug-in program. If there are multiple instances of this uninstall both. If one refuses to uninstall, contact your local Canopus support office and one of the techs will assist you in removing this entry. Both entries must be gone before proceeding.



10. Uninstall the Canopus DV Driver program. If there are multiple instances of this uninstall both. If one refuses to uninstall, contact your local Canopus support office and one of the techs will assist you in removing this entry. Both entries must be gone before proceeding.
11. Reboot the PC when prompted.

Finally you must reinstall the Premiere Pro plug-in and driver software:

12. Download the Premiere Pro plug-in if you have not already done so
13. Create a folder on the root directory of the system drive called "C:\PremProTemp"
14. Unzip the plug-in zip file to the "C:\PremProTemp" folder
15. Install the Canopus DV Drivers by running the file "Setup.exe" from the "C:\PremProTemp\Canopus\" folder
16. Reboot the PC when prompted
17. Install the Premiere Pro plug-in by running the file "PremierePluginSetup.exe" from the "C:\PremProTemp" folder